



Statements are available online for students and will now only be mailed upon request.

Students may access their Grand View Statement of Account (tuition and fees, room, meal plan, bookstore, and other miscellaneous charges) online at *myGVC* > MyCourses & Student Information > Financial Information > Current Statement. An email announcing that the student billing statement is ready to be viewed/paid online will be sent to the official Grand View student email address. Monthly statements will continue to be mailed to parents upon request.

Online payments are now available for students through *myGVC*.

Students may now make payments on their account at *myGVC* > MyCourses & Student Information > Financial Information > Pay on My Account. If the student is on a payment plan they may make a payment at *myGVC* > MyCourses & Student Information > Financial Information > Pay on My Payment Plan. These payments are immediately applied to your account.

Grand View's online payment system is secure, convenient, easy to use, and allows the student to:

- View their bill electronically 24 hours a day, 7 days a week via the internet
- Pay their bill electronically 24 hours a day, 7 days a week via the internet through checking, savings or by credit card. There is no fee for payments from a checking or savings account; however, a convenience fee will be charged on credit card transactions. MasterCard, Visa, Discover and American Express are accepted for payment online.
- Pay their bill by check, printing a copy of the remittance advice available on-line.

Online payments are also available for parents and other parties.

Due to the Family Educational Rights and Privacy Act (FERPA), only students are provided access to their specific account information. Online payments can be made to student accounts by parents or other parties through www.GrandView.edu > Current Students > Business Office > "Pay on my students' account" link. You will need to reference the name and date of birth of the student you are submitting payment for. These payments will be posted to the students' account the following business day.

There are multiple ways to make a payment on your account.

Student accounts can be paid via:

- **E-Check.** Our secure online system will automatically debit a checking or savings account. E-checks can be made only from bank accounts in the United States.
- **Credit Card.** Students, parents and other parties can also make secure online credit card payments. *Note: fees will be applied.*

- **Personal Check or Money Order.** To pay by personal check or money order, print the statement from the “Current Statement” selection, detach the bottom portion of the statement, and mail with your payment to the address provided on the statement stub.
- **Non-U.S. Banks and Currency.** The preferred method of payment from outside the U.S. is to wire transfer payments to the University. Contact Student Accounts for more information.

Each time an online payment is made by the student or authorized payer, an e-mail with a confirmation number will be sent.

For more information or questions, please visit our website at www.GrandView.edu > Current Students > Business Office or you may call 515-263-2807.

Some Frequently Asked Questions

Q: Why does Grand View require electronic billing and payment of the student’s bill?

A: For the past several years, parents and students have requested an electronic means for paying student bills. We have contracted with Official Payments (OPC) to provide this service. While the billing will happen electronically, there is no requirement to pay that way. You may still send a check, along with the remittance advice, provided on-line, to make payment. We do recommend paying electronically if possible, as it ensures more accurate and timely payment.

Q: What if I need a copy of the bill for tax or other purposes? How will I obtain this?

A: Actual statements are available on-line for the student to print themselves. If you do not have access to the internet, and your student is not available, contact our office for further suggestions for obtaining bill copies.

Q: Must I pay electronically?

A: No, you can send us a good old fashioned check. Just remember to print the remittance advice and include it in the envelope with the check so that we can ensure proper application of the payment to the student’s account.

Q: How will I know that my student has a bill that needs to be paid?

A: If your student has set you up to receive a statement, you will continue to receive a statement through the mail. If you are not set up for this service, it will be up to your student to notify you that there is a bill, and provide you with the appropriate information. Our billing dates and due dates are also available on our web site at www.GrandView.edu > Current Students > Business Office. Please note that not all students receive bills every time one is produced. Only accounts that have balances will have a bill created.

Q: How do I get more information about this program?

A: Go to the business office web page for further information at www.GrandView.edu > Current Students > Business Office. Also, feel free to call our office at 515-263-2807 to discuss your questions in person!