



Return to Classes Fall 2020 Frequently Asked Questions

Will masks be required?

Students will be expected to wear masks in class and in other public areas, particularly when social distancing cannot be assured. The University fully supports the advice from health professionals: “Consistent, widespread use of cloth masks in public settings will dramatically slow the spread of COVID-19.” It is the University’s full intention that the community will achieve 100% compliance with this AND OTHER parts of the coronavirus game plan. We will achieve that level of compliance by creating a culture of compliance. That effort will include:

- Asking all members of the community to acknowledge and sign a community pledge acknowledging and committing to all measures necessary to keep the community safe;
- Providing education on the virus and how it is spread to help individuals make the right decisions;
- Sending friendly reminders with signage, other communications and fun promotions;
- Making the right thing to do the *easy choice* for members of the community.

We do not condone approaches or efforts that will shame, belittle, bully, or intimidate individuals based on their opinions about the coronavirus. Such actions are inconsistent with Grand View’s values and our long-held objective of being a supportive and caring community. That said, if anyone blatantly refuses or belligerently ignores what it will take to keep our community safe, the following language in the Grand View Student Code of Conduct will apply, “Student responsibilities include: refraining from any conduct that would interfere with University functions or endanger the health, welfare or safety of other persons.” Actions and/or behaviors by students which constitute violations of the Code of Student Conduct will subject a student to disciplinary sanctions.

While this question focuses on wearing face coverings, our need for compliance is equally—and in many cases *more*—important for other parts of our coronavirus game plan (e.g., following directives to self-monitor one’s health, self-isolating when feeling symptoms of COVID-19, and practicing social distancing). The University’s emphasis on compliance applies to all efforts needed to keep our community safe.

Who will be tested for COVID-19?

All fall student athletes who will arrive on campus prior to the start of classes will be tested when they arrive, prior to practicing. On-campus testing will be available for individuals with symptoms and with known exposure to the virus. This viral testing will be offered through our student health clinic. We want to make testing accessible and convenient for all students. If conditions warrant it, additional testing

may be conducted on selected groups of students (e.g., all members of an athletic team, all residents of a certain housing unit) to help identify and control the spread of the virus.

Is the PreCheck app required? What if my student does not want to participate in contact tracing?

We still have much to learn about the PreCheck app. We will be testing the app with the first athletes who arrive on campus in approximately two weeks. We are using the app to protect the health of the entire campus community. We will be working with the developers on the contact tracing function and need to learn more about how it works and what information will be reported. We will be communicating much more about the app as we work through implementation. Thank you for your patience with it.

Does my student need to bring a thermometer? They are hard to come by.

Yes, we are asking students to bring a digital thermometer with them to campus. One parent on the webinar mentioned finding good options on Amazon. Here is [one](#) that is affordable and highly rated.

HyFlex - Will students have the option to take all classes on a virtual/remote basis if they don't want to be on campus?

Yes. We are committed to face-to-face instruction this fall as many students have requested it. However, due to personal health concerns, some may choose to attend courses from their dorm rooms, apartments or homes. In that case, courses will be streamed live and also recorded to meet the needs of all our students. HyFlex is designed to make coursework accessible and flexible.

HyFlex – What if my student has a health condition, do they need to go to class?

Students who have a health concern can elect to attend their classes virtually. Faculty have been working all summer to ensure that the online classroom experience is robust, interactive and engaging. We want to give students the opportunity to choose the course delivery method they are most comfortable with, while maintaining academic rigor.

Will labs be in person?

The Biology and Biochemistry departments are taking a variety of approaches to labs this fall. Some labs will be in person, but some may not be, especially for lower-level courses, but some still will be. Students will be receiving more information from faculty.

How often will classrooms, bathrooms and common areas be cleaned?

Our cleaning company, FBG, has been working all summer to perfect their cleaning protocols. All public spaces and frequently-touched surfaces are cleaned multiple times each day. In addition, all public spaces and classrooms have cleaning supplies available for faculty and staff to use. We will also be employing three additional full-time employees whose sole job will be circulating throughout campus to clean and sanitize surfaces.

If a student gets sick and is isolating, will there be someone who will check on them?

Yes, Grand View's Student Health professionals will be checking on the health of students who are isolating. Staff (NOT resident assistants) will be delivering food and whatever they might need while in isolation.

Will I need to set up an appointment to buy my books in the Bookstore?

No, the Bookstore will be open regular hours to assist students. You will be expected to wear a mask and they are practicing social distancing similar to how most retail stores are operating. You may also purchase items online. For more information, visit their website [here](#).

How will move-in be handled safely? Do students need to be tested before move-in?

Students do not need to be tested before move-in. For more information on the move-in process, visit our web page [here](#). Grand View University will provide opportunities to sign-up for a [move-in time](#) - Incoming students can sign up for a move-in time on their designated move-in day. Only family members and guests of the incoming student will be able to help a student move-in and Grand View staff will not be able to assist in moving items into the room this year. Residential Life staff will be available to check students in to the residential buildings. Temperatures will be taken as students and guests enter the residence hall.

At what point would it be determined to end the semester early – Thanksgiving?

We will be monitoring cases carefully during the semester. If we reach a point where there is enough campus spread of the virus, we will move to a fully online format. It is too early to determine when and if that will be necessary.

What about the schools our athletes will be playing – will they be tested?

Yes. The NAIA has implemented health and safety protocols that all member schools must adhere to including daily screening, game day screening and return to play protocols. For more details about NAIA guidelines, please visit their website [here](#). In addition to the guidance from the national NAIA staff, the Heart of America athletic conference also is developing agreed-upon protocols in order to ensure safe intercollegiate competition. For example, nearly all members of the Heart of America Athletic Conference have signed on to use the PreCheck app.

Will athletes be socially distanced while traveling?

Yes, to the degree possible. Standards are being developed within our athletic conference regarding bus travel, locker room sanitization, game-day health screening, use of masks, and other mitigation efforts. Certain rules within sports are being modified to provide additional safety. For example, volleyball teams will not change sides of the court (and benches) during their games. More room will be provided on the sidelines of field sports to enable teams to “social distance” when off the field.

Any student athlete with symptoms or a positive test will not be allowed to travel with the team or participate in practice or competition until cleared.

Is there the chance that students will not be allowed to leave campus? Will there be a restriction for students to leave to go out of state to visit family?

At this time, we do not plan to implement rules restricting student travel or activities in the community. Many of our students live off campus; many have part-time jobs and/or internships in the community. Others rely on community agencies for various necessary services. During welcome week we will be educating all students about the importance of being vigilant with their health, the importance of taking safety precautions when out in public and ways they can protect themselves and their classmates. This is a matter that will be monitored throughout the fall, however. If public health officials implement travel restrictions, Grand View will comply.

If you have to move fully online and shutdown campus, will you issue refunds for room and board?

Unless directed to do so by government entities, we do not anticipate shutting down the entire campus. In the spring, we did not have time to plan or implement any of the mitigation efforts described in our coronavirus game plan; our only choice was to minimize the number of individuals on campus. Therefore, last spring we made an exception to our contract and policies and offered refunds. We do not anticipate doing that this fall.

Will campus be open during breaks? My student is from out state?

Yes, Grand View will remain open and accessible to students during all breaks. Throughout the pandemic, Grand View remained open for students. Many consider campus their primary residence – we are committed to making sure our students always have a place to call home.

What should my student do if they get sick?

Students should contact the [Student Health Center](#). Please note, we will be adding two health care professionals and will be open full-time this fall to serve out students health care needs.

Will air filters be changed in the dorms/apartments on a regular basis?

Air filters will still be changed on a regular rotation basis. If a residential student needs a new filter they can fill out a maintenance work order at any time and our maintenance staff will respond.

Will the fans in the bathrooms be cleaned on a regular basis?

Bathroom fans will be cleaned on a regular basis. If a residential student sees a fan that needs cleaning they can fill out a maintenance work order at any time and our maintenance staff will respond.

What about our international students who can't leave their country because of COVID19?

For international students who cannot leave their home countries, we can defer their I20s to Spring 2021 if they cannot arrive to campus by 9/21. If that is their situation, although we defer their I20, they may still choose to attend classes remotely but should check on the impact on their financial aid.